



# LABORATORY ENGINEERING EVALUATIONS

U.S. Forensic offers a “mail-in” lab service providing clients with a convenient and cost-effective method of evaluating the cause and origin of a component or appliance failure. We can assist in determining subrogation potential. Within our U.S. Forensic lab, our engineers conduct testing to identify if the component in question has contributed to the failure, loss, or accident.

Items are shipped directly to our laboratory for comprehensive evaluation. Once the analysis is complete, we provide a report of findings with photographs.

U.S. Forensic offers fixed fee pricing for mail-in component services in order to make it easy and cost effective for clients. Items evaluated may include, but are not limited to:

- Plumbing Components
- Water Filters
- Small Appliances
- Electrical Components



**U.S. Forensic**  
Engineering • Inspection • Failure Analysis

**\$600 LAB SERVICE**  
(Shipped Items Only)

**2 hour examination by a  
licensed engineer.**

**Report of Findings with  
Photos**

If additional testing or a more detailed report is warranted, our standard rates apply. Storage fees are dependent on size.

## INSTRUCTIONS

Please see the lab instructions and evidence form attached.

## QUESTIONS

Dial 888-873-6752 or  
email us at  
[info@usforensic.com](mailto:info@usforensic.com).

## U.S. FORENSIC LABORATORY SHIPPING ADDRESS

25852 Highway 43  
Picayune, MS 39466

## Engineering Laboratory Instructions

1. Before disconnecting or removing the component/appliance, please photograph from different angles include photographs of the connections. When removing evidence, be sure not to damage the area that is to be examined.
2. Please email photographs or include a hard copy of photographs when shipping. To email, send to [info@usforensic.com](mailto:info@usforensic.com) and reference the claim number, insured name, and description of the component.
3. If possible, place the component in a plastic bag and pack the component appropriately to prevent damage during shipping.
4. Complete the U.S. Forensic Laboratory Form and place a copy of the form with the component/appliance that you are shipping.
5. Ship to:  
  
**U.S. Forensic**  
**Attn: Lab Services**  
**25852 Highway 43**  
**Picayune, MS 39466**
6. Please record any tracking numbers associated with the shipment.
7. Any questions can be submitted to [info@usforensic.com](mailto:info@usforensic.com) or 888-873-6752.

Atlanta  
Austin  
Birmingham  
Buffalo  
Charlotte  
Cheyenne  
Chicago  
Cleveland  
Columbia  
Dallas  
Denver  
Des Moines  
Destin  
Detroit  
Flint  
Fort Myers  
Grand Junction  
Greensboro  
Greenville  
Hattiesburg  
Houston  
Indianapolis  
Jacksonville  
Kansas City  
Lafayette  
Lansing  
Las Vegas  
Lexington  
Los Angeles  
Macon  
Memphis  
Miami  
Nashville  
New Orleans  
New York City  
Newark  
Norfolk  
Oklahoma City  
Omaha  
Orlando  
Philadelphia  
Phoenix  
Picayune  
Pittsburgh  
Portland  
Pueblo  
Salt Lake City  
San Antonio  
San Francisco  
Santa Fe  
Seattle  
Stratford  
Syracuse  
Tallahassee  
Tampa  
Toledo  
West Palm Beach

## Engineering Laboratory Services Form

Please fill out the following information and place this form with the item that is to be shipped.

<b>Client Information</b>	
Client Company	
Client Name	
Client Address	
City, State, Zip	
Client Phone	
Email Address	
Other Contact Information	
<b>Claim Information</b>	
Claim/File Number	
Insured's Name	
Insured's Contact Number	
Date of Loss	
Loss Location	
<b>Component Information</b>	
Component Description	
Manufacture	
Model Number	
Loss Description	
Serial Number	
How old is the item?	
Installation Date	
Original or Replacement Item?	
Other Documentation Enclosed?	
<b>Evidence Collection</b>	
Evidence Collected by	
Collection Date	
<b>Instructions: What would you like U.S. Forensic to determine?</b>	

Date Shipped: \_\_\_\_\_ Shipped By: \_\_\_\_\_

Signature: \_\_\_\_\_